

Notes of Communication & Participation sub-group held on
Tuesday 7th July at 2pm at WCA.

Present

Jeremy, Colleen, Stephanie, Fitzroy, Maria & Jenny

Apologies

Daniel, new carers development worker at carers centre will join the group but could not attend today.

Minutes and matters arising

Minutes were agreed and matters arising were on the agenda.

Membership of the sub group

Colleen suggested that a couple of her contacts from Randall Close might be willing to join and Daniel is trying to recruit some carers.

Engagement Meetings

The two engagement meetings held at Furzedown project & Atheldene were quite successful and provided user feedback to include in LINK's response to the Council strategy

Promotional materials

Leaflets & posters

The leaflets were produced quickly so there was no opportunity to see and critique mock ups. However, they are being distributed widely and while there will be a need to improve the design with next print run, it was agreed that the important info was presented in an accessible format.

Delivery

Leaflets & Posters have been delivered to the following:

Carers' Centre
Randall Close
NHS mtg at The bridge
Irene Platt day centre
Active days Conference

Balham Community Centre
Bedford Hill GP Practice
Atheldene
Springfield hospital
Adult Services dept
Strategic partnership Board

Posters leaflets will be delivered as follows:

Churches together Steph
St. georges – Coleen
Afro- carib centre – Colleen
Volunteers centre Fitzroy
WEN Fitzroy
Surgery Fitzroy

Important to keep a list of where leaflets have gone and where they need to go.

Newsletter

The Newsletter was completed and, again, will need some adjustments in design next time. More photos needed.

Suggestion of having a user/ carer voice

More `newsy/controversial` articles

Articles in other Newsletters/publication

Brightside copy booked up well in advance.

JW will do articles for Carers' centre news letter and Voicing Views MH Newsletter

Maria suggested MENCAP Newsletter and will forward details of editor

All to let JW know contact details of relevant editors.

Local paper will need something `Newsy`

Accessible literature

JA received a complaint from a blind person & request for lit in Braille. JW will speak with host and ensure all LINK lit has a statement offering alternative formats for all lit.

Carers' Strategy

The carers' Strategy and Action plan has been completed. It is jointly prepared and owned by Council, NHS Wandsworth & MH Trust.

LINK invited to support consultation over Summer. Unfortunately JW away for 2 carers consultation mtgs planned for 18 & 19 Aug. JA will attend one but not able to record carers' views & contribute to LINK written response to strategy. He suggested we try and find someone to rep LINK and do write up or pay external to rep LINK.

Sub Group Strategy

This was reviewed and approved by group. JW has gone through it with Jason to discuss resources. JA confirmed that data base is for user, carer & patient groups – not individuals.

S. Wandsworth Health Consultation

LINK is holding a consultation meeting for local community and patients at Mitcham Baptist Church (corner of Mitcham Lane and Welkham Rd) on 27th July.

Date of Next Meeting Monday 14th Sept at 3pm – 5pm