

Wandsworth's health priorities for 2012-15

The following is a summary of the key health priorities for Wandsworth for the next three years as detailed in our Commissioning Strategy Plan (CSP) for the period 2012-15.

The specific priorities have been chosen in order to address identified health needs for the local population. The Plan also underlines our vision, values and goals.

We would really value your feedback on our eight priority areas. Have we got them right? Have we missed any priority areas?

We would also be very grateful for any comments you may have about our Vision, Values, Strategic Goals and the identified local health needs. For example, do you think that we have identified the right local health needs?

Although the CSP has been finalised, we can take your comments into account when we develop next year's plan.

We are currently developing our Operating Plan, which is the action plan which supports the delivery of the priorities identified in the CSP. If your comments on the CSP relate to specific actions, we will try and take them into account in the Operating Plan.

Please see below for further information, including a summary of the local health needs identified and our eight priority areas, as well as details about when and where to send your comments.

Our Plans for health services in Wandsworth (2012-2015)

“Wandsworth Clinical Commissioning Group (CCG), in collaboration with the people and communities of Wandsworth, aspires to commission high quality services, driven by real need, clear goals and budgetary transparency, ultimately producing visible improvements in outcomes and patient experience.”

(Dr Nicola Jones, CCG Chair –Wandsworth CCG CSP 2012-15)

What we intend to deliver

Our Commissioning Strategy Plan (CSP) 2012-2015 sets out the improvements we intend to deliver for the health of Wandsworth people. The Plan also includes information about our local goals and priorities for the next three years, as well as what we have achieved in the previous year to date. It defines how we will ensure that local services are transformed through partnership working with patients, the public, Local Authority and provider organisations.

How we will deliver our plans

Our Operating Plan (2012-13) is the action plan for our CSP and, when completed, will define how we will deliver these improvements for the coming year.

Our Vision

Our vision is to transform the health of people living and working in Wandsworth.

We will work with local people, communities and our partners to deliver high quality services that are patient centred, safe and innovative. We want all our local communities to be ambitious about their own health and to challenge us to commission the best possible care in the best possible environments within our resources.

Our Values

In partnership with patients, staff, key clinicians and partners we have developed our values to underpin our commissioning approach: outward looking, focussed on high quality outcomes, based on honesty and integrity, trustworthy and open, person centred and listening, collaborative, innovative and professional.

Our Strategic Goals

- Reduce health inequalities through helping people to live longer and healthier lives, particularly those living in Wandsworth’s most deprived communities.
- Support young people to take control of their own health earlier, so they continue to make healthier choices throughout their lives.
- Educate people about mental wellbeing, sexual health, drugs, alcohol and obesity. Help prevent and diagnose earlier and improve services.
- Improve access, quality and choice of service provision across all care pathways and in appropriate settings.

- Improve the quality of life of people living with long term and complex health conditions and their carers by improving the quality, range and choice of services and giving them information to better manage their own health.

Local health needs

Wandsworth PCT and Wandsworth Borough Council have identified the 11 key health and care needs for Wandsworth in their Joint Strategic Needs Assessment (JSNA) 2010-11.

1. There are significant variations in health across Wandsworth.
2. Childhood obesity is a major concern.
3. Wandsworth still has a high teenage pregnancy rate.
4. The rates of sexually transmitted infections are high.
5. Alcohol-related hospital admissions have risen.
6. There is a high level of mental health needs.
7. Wandsworth has higher than expected rates of mortality from circulatory disease and cancer.
8. There is a high rate of excess winter deaths.
9. The mortality rate from accidental falls is high.
10. Carers may have unmet health and support needs.
11. Enabling the over-75s to maintain their independence remains a significant challenge.

Addressing our local health needs

In order to address the above 11 key health issues identified in the JSNA (2010-11), Wandsworth CCG will be focussing on the following eight priority areas. Brief examples of some of the initiatives/focus areas are provided below. Please see the full copy of the CSP (2012-2015) for further details:

1. Prevention, screening, early diagnosis and awareness initiatives

Initiatives include smoking cessation, childhood immunisation, cervical screening and healthy eating.

2. Sexual Health

Focus areas include reducing teenage pregnancy and Chlamydia screening.

3. Substance Misuse (drugs and alcohol)

Focus areas include increasing the number of people in effective treatment and planned exits and reducing alcohol related hospital admissions.

4. Children's Services

Focus areas include building upon existing weight management services for children and families, delivering the Children & Young People's Plan with Wandsworth Borough Council and increasing the uptake of breastfeeding and childhood immunisations.

5. Urgent Care/Older People

Initiatives include improving care and services to people with dementia and their carers, improve end of life care services and reducing A&E attendances during practice opening hours by providing same day access to primary care.

6. Long Term Conditions

Focus areas include improving services and supporting self management approaches for a number of long term conditions including stroke, diabetes, asthma and sickle cell disease. This priority also includes initiatives to support carers needs, such as access to carers breaks.

7. Mental Health

Initiatives include reducing waiting times for Improving Access to Psychological Therapies (IAPT) and to ensure the service reaches hard to reach groups, such as people with learning disabilities. It also includes embedding recently agreed changes to the Community Mental Health Teams and Crisis Intervention Services.

8. Borough Specialised Commissioning

Focus areas include improving the rehabilitative pathway for Forensic patients and ensuring regular reviews of Continuing Care patients.

Other Priority Areas

There are also four further priority areas which were originally identified in the previous CSP (2009-14) and which are still ongoing. A summary of some of the key initiatives for each of these priority areas for 2012/13 have been provided below. Please see the full CSP (2012-15) for further information:

- **Shift of Care**

A combination of initiatives to move care closer to the home, by delivering services into community settings, for example, dermatology outpatient appointments.

- **Maternity**

Initiatives for 2012-13 will include direct access to antenatal booking and distribution of healthy vitamins to pregnant women and newborns.

- **End of Life Care**

Initiatives include prevention of inappropriate admissions of end of life care patients to hospital and a review of the nature of continuing/care packages for end of life care patients.

- **Quality, Innovation, Prevention and Productivity Delivery (QIPP)**

QIPP is a large scale transformational programme for the NHS, to improve the quality of care the NHS delivers whilst making efficiency savings which will be reinvested in frontline care. Wandsworth needs to deliver a challenging savings programme in 12/13 (exact level to be confirmed) and the CCG is committed to ensuring quality and prevention initiatives form part of our approach.

Partnership Working

Our vision, values and strategic goals were reviewed in partnership with our staff, clinicians, partners and local communities as part of the development of our previous CSP (2009-14). Since then, we have continued to seek feedback from Wandsworth patients, carers and residents, through existing forums, such as the Lay User Group and at large events, such as the Wandsworth Forum meeting in September 2011 about the direction and priorities for health in Wandsworth and ensure that the CSP reflects their views. We hope this summary enables a wider group of patients, carers and the public to contribute to our priorities and goals over the next few years.

Your Feedback

We would really value your feedback on the eight priority areas. Have we got them right? Have we missed anything?

We would also welcome any comments you may have about:

- Our Vision, Values and Strategic Goals – what do you think of these?
- The eleven local health needs identified – have we got these right? Is anything missing?

Please forward any comments to Sherrinah Carr (please see contact details below) by **Monday 6th February 2012**. Any comments received after this date will be considered when we develop next year's CSP later in 2012.

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Further Information

A full copy of the CSP (2012-15) is available on the South West London NHS website (www.southwestlondon.nhs.uk). Select 'NHS Wandsworth' on the right hand side.

If you would like to receive a copy of the full CSP and/or the draft Operating Plan by post, please contact Sherrinah Carr (details above).

Thank you very much for your help.